



Here's how it works:

- Contact a REDIride reservationist at **(904) 265-6999** to schedule a pick-up. Give the reservationist:
 - Date and time of pick up
 - Pick-up and drop-off locations
 - Number of passengers
 - Any special accommodations needed, such as a wheelchair lift
- Reservations can be made Monday through Saturday from 6 a.m. to 7 p.m.
- Curb-to-curb service must be in the same designated zone. For example, if you are picked up within the **Highlands** zone, you must be dropped off within the **Highlands** zone.
- REDIride provides affordable, on-call transportation to 14 neighborhood communities in Duval County.
- It's a service offered by JTA that puts you, the customer, in control of when and where you want to be picked up and dropped off.

DOWNLOAD THE JTA SEE & SAY APP



JTA's app allows you to report incidents & suspicious activities, as well as receive emergency & service alerts.

App Store



Google Play



You can also text a report to **JTA See & Say SMS Text-a-Tip** at **(904) 800-4314**.

Jacksonville Transportation Authority

100 LaVilla Center Drive
Jacksonville, FL 32204

jtafla.com

For information: (904) 630-3100

Florida Relay: 771 (TTY) | (800) 955-8770 (voice)

© 2024 Jacksonville Transportation Authority.
All rights reserved. ASD-23008. Effective January 2024.

Highlands



RediRide

YOUR RIDE IS HERE!



Curb-to-Curb, On-Call Service



ReadiRide HIGHLANDS

Hours of Operation

Monday - Saturday 6 a.m.-7 p.m.
 Sunday No Service

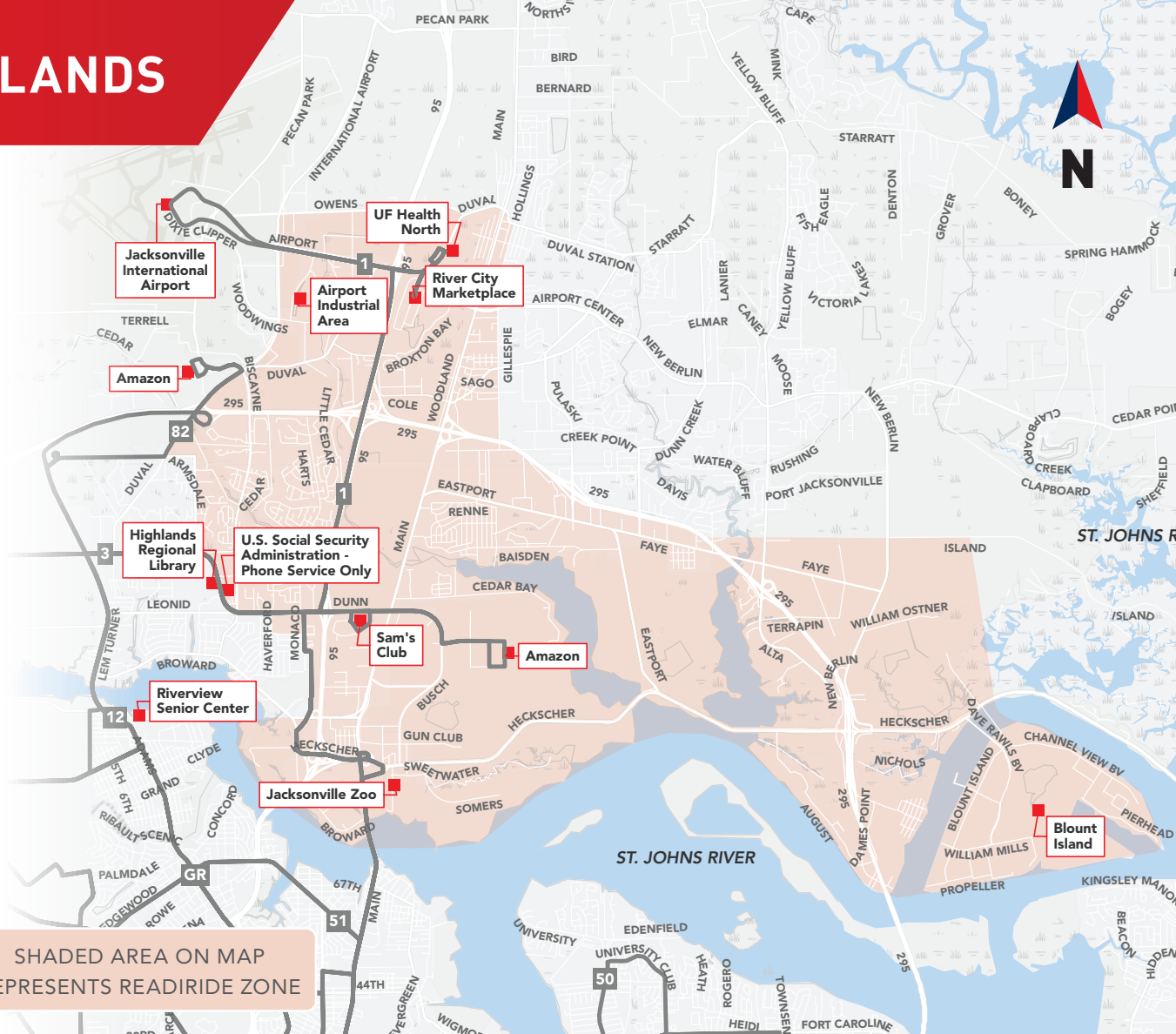
No service on: Memorial Day, July 4, Labor Day, Thanksgiving, Christmas, New Years Day

Fares

\$2.00 per passenger.

Fares can be purchased using the **MyJTA app**.

Scan the QR code with your smartphone to download **MyJTA** today.



Travel Tips

- ReadiRide only accepts cash and mobile payments using the MyJTA app. STAR Cards are not accepted for payment.
- Exact change is required for cash payments — drivers will not issue change.
- Call at least two hours in advance to request an arrival time to your destination.
- Be ready at your pick up time and location.
- If you schedule a trip and are unable to take it, please call the ReadiRide reservationist at **(904) 265-6999** to cancel the reservation as soon as possible.
- Zone information can be found at jtafla.com/readiride.