

# Elements of a Leader



## EMOTION



### Engaged

An active listener who is attentive, interactive, responsive, committed and “all-in.”



### Courageous

Bold and willing to step out of their comfort zone; accepts extraordinary challenges; willing to speak up and challenge groupthink; doesn't second guess.



### Good Communicator

Communicates complex information in a clear and concise manner.



### Empathy

Able to understand, acknowledge and accept the sentiments of others; accepting the diverse background of opinions and feelings; makes balanced decisions with that knowledge in mind.

## ACTION



### Critical Thinker

Able to understand, synthesize and evaluate information; considers the long-term impacts; examines all perspectives and alternatives, and understands the consequences of decisions.



### Team Player

Shares and supports in advancing the Authority's priorities.



### Strategic Thinker

Ability to see the big picture; a visionary who anticipates interrelationships; decisive; good listener with the ability to understand context; builds trust and influence.



### Customer-Focused

Begins and ends with both the internal and external customer in mind.

## PASSION



### Change Agent/Innovative

A driver of change that challenges or builds upon the status quo; a driver of innovation by learning, creating and executing ideas and practices; and an advocate for positive change and innovation that results in furthering the Authority's mission.



### Inspiration/High Energy

Energized and positive person who is driven and goal-oriented with persistence; leads in multiple priorities; and demonstrates a positive attitude that inspires others to follow and go above and beyond to drive the Authority's vision.



### Accountable

Takes ownership; accepts responsibility and shares credit.



### Integrity

Holding fast to a set of ethical principles whether in a favorable or unfavorable circumstance. Displaying an attitude of fairness to all regardless of their circumstance in life, giving all the right to respect and honesty.