



JACKSONVILLE TRANSPORTATION AUTHORITY

Title VI Complaint Form

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving Federal financial assistance. Specifically, Title VI provides that "no person in the United States shall, on the ground of **race**, **color**, or **national origin**, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance." (42 U.S.C. Section 2000d).

The Environmental Justice component of Title VI guarantees fair treatment for all people and provides for JTA, to identify and address, as appropriate, disproportionately high and adverse effects of its programs, policies, and activities on minority and low-income populations, such as undertaking reasonable steps to ensure that Limited English Proficiency (LEP) persons have meaningful access to the programs, services, and information the JTA provides.

JTA works to ensure nondiscriminatory transportation in support of our mission to be the Northeast Florida leader in providing effective, coordinated and integrated multimodal transportation solutions to enhance the social and economic quality of life for all Jacksonville citizens. JTA's Contract Compliance Program Office is responsible for Civil Rights Compliance and Monitoring to ensure non-discriminatory provision of transit services and programs.

Complaint No. _____

Name _____

Home Number _____ Email Address _____

Work Number _____

Address _____

City _____ Zip Code _____

List type of discrimination (please check all that apply):

Race

National Origin

Color

Other _____

Please indicate your race/color, if it is a basis of your complaint _____

Please describe your national origin, if it is a basis of your complaint _____

Location where incident occurred:

Time and date of incident: _____

Name/Position title of the person who allegedly subjected you to Title VI discrimination:

Briefly describe the incident (use a separate sheet, if necessary) : _____

Did anyone else witness the incident? Yes () No ()

List witnesses. (Use a separate sheet, if necessary.)

Name _____

Address _____

Telephone No. _____

Name _____

Address _____

Telephone No. _____

Have you filed a complaint about this incident with the Federal Transit Administration? Yes () No ()

If yes, when? _____

AFFIRMATION

I hereby swear/affirm that the information that I have provided in this Title VI Complaint Form is true and correct to the best of my knowledge, information and belief.

Your Signature	Today's Date
Action Taken (To be completed by Title VI Investigator)-	
Accepted for formal Investigation on ____/____/____	Referred to another department on ____/____/____
	Rejected because

Title VI Investigator

Today's Date

Mailing Address:

JACKSONVILLE TRANSPORTATION AUTHORITY
ATTN: Contract Compliance & Civil Rights Program Manager
PO Drawer "O" / 100 N. Myrtle Ave.
Jacksonville, FL 32203