



# LEADERSHIP CHARACTERISTICS



**GOOD COMMUNICATOR**: Communicates complex information in a clear and concise manner.



**CHANGE AGENT**: An innovative person who challenges the status quo; adaptive and flexible; views change with a positive attitude and facilitates change with others; persuades and influences others to accept change.



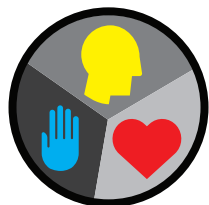
**CRITICAL THINKER**: Able to understand, synthesize and evaluate information; considers the long-term impacts; examines all perspectives and alternatives, and understands the consequences of decisions.



**HIGH ENERGY**: Driven; goal-oriented; willing to go above and beyond; determined; persistent and has the ability to successfully manage multiple priorities.



**ACCOUNTABLE**: Takes ownership; accepts responsibility and shares credit.



**ENGAGED**: An active listener who is attentive, interactive, responsive, committed, and “all-in.”



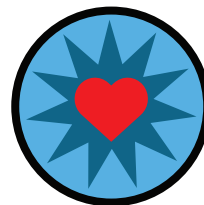
**TEAM PLAYER**: Shares and supports in advancing the Authority’s priorities.



**INSPIRATIONAL**: Energized and positive person who creates a sense of purpose while driving the vision.



**CUSTOMER-FOCUSED**: Begins and ends with both the internal and external customer in mind.



**COURAGEOUS**: Bold and willing to step out of their comfort zone; accepts extraordinary challenges; willing to speak up and challenge groupthink; doesn’t second guess.



**INNOVATIVE**: Ability to generate and implement new ideas for the betterment of the Authority and our customers.



**STRATEGIC THINKER**: Ability to see the big picture; visionary who anticipates interrelationships; decisive; good listener with the ability to understand context; builds trust and influence.