



# JACKSONVILLE TRANSPORTATION AUTHORITY

## Title VI Complaint Form

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving Federal financial assistance. Specifically, Title VI provides that "no person in the United States shall, on the ground of **race**, **color**, or **national origin**, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance." (42 U.S.C. Section 2000d).

The Environmental Justice component of Title VI guarantees fair treatment for all people and provides for JTA, to identify and address, as appropriate, disproportionately high and adverse effects of its programs, policies, and activities on minority and low-income populations, such as undertaking reasonable steps to ensure that Limited English Proficiency (LEP) persons have meaningful access to the programs, services, and information the JTA provides.

JTA works to ensure nondiscriminatory transportation in support of our mission to be the Northeast Florida leader in providing effective, coordinated and integrated multimodal transportation solutions to enhance the social and economic quality of life for all Jacksonville citizens. JTA's Contract Compliance Program Office is responsible for Civil Rights Compliance and Monitoring to ensure non-discriminatory provision of transit services and programs.

Complaint No. \_\_\_\_\_

Name \_\_\_\_\_

Home Number \_\_\_\_\_ Email Address \_\_\_\_\_

Work Number \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ Zip Code \_\_\_\_\_

List type of discrimination (please check all that apply):

Race

National Origin

Color

Other \_\_\_\_\_

Please indicate your race/color, if it is a basis of your complaint \_\_\_\_\_

Please describe your national origin, if it is a basis of your complaint \_\_\_\_\_

Location where incident occurred:

\_\_\_\_\_

Time and date of incident: \_\_\_\_\_

Name/Position title of the person who allegedly subjected you to Title VI discrimination:

\_\_\_\_\_

Briefly describe the incident (use a separate sheet, if necessary) : \_\_\_\_\_

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Did anyone else witness the incident?      Yes (   )                  No (   )

List witnesses. (Use a separate sheet, if necessary.)

Name \_\_\_\_\_

Address \_\_\_\_\_

Telephone No. \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

Telephone No. \_\_\_\_\_

Have you filed a complaint about this incident with the Federal Transit Administration?      Yes (   )      No (   )

If yes, when? \_\_\_\_\_

**AFFIRMATION**

I hereby swear/affirm that the information that I have provided in this Title VI Complaint Form is true and correct to the best of my knowledge, information and belief.

Your Signature	Today's Date
Action Taken (To be completed by Title VI Investigator)-	
Accepted for formal Investigation on ____/____/____	Referred to another department on ____/____/____
	Rejected because

\_\_\_\_\_  
Title VI Investigator

\_\_\_\_\_  
Today's Date

Mailing Address:

**JACKSONVILLE TRANSPORTATION AUTHORITY**  
**ATTN: Contract Compliance & Civil Rights Program Manager**  
**PO Drawer "O" / 100 N. Myrtle Ave.**  
**Jacksonville, FL 32203**